

# *Functions of Internal Quality Assurance CIQA*

- i. To maintain quality in the services provided to the learners.
- ii. To ensure continuous improvement in the entire operations of the Higher Education Institution.
- iii. To identify the key areas in which the Higher Education Institution should maintain quality.
- iv. To disseminate information on quality assurance.
- v. To device mechanisms for interaction and obtaining feedback from various Departments or Centres or Schools in the Higher Education Institution.
- vi. To suggest to the authorities of the Higher Education Institution, measures for qualitative improvement.
- vii. To ensure the implementation of its recommendations through regular monitoring.
- viii. To ensure participation of all stake holders namely, learners, teachers, staff, parents, society, employers and Government in Quality Improvement Process.
- ix. To prepare Programme Project Report and ensure another launch of programme(s).
- x. Collection, collation and dissemination of accurate, complete and reliable statistics about the quality of the programme(s).