

Roll No. ....

Exam Code : J-19

Subject Code—0108

**M.Sc.(CS)/M.C.A. EXAMINATION**

(Batch 2009 Onwards)

(Third Semester)

MANAGEMENT INFORMATION SYSTEM

MS-14

(MCA-3 Years)

*Time : 3 Hours*

*Maximum Marks : 70*

**Section A**

**Note :** Attempt any *Seven* questions. **7×5=35**

1. Discuss the concepts of management, information and system.
2. What is the role of MIS in any organisation ?

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3. How MIS is related to finance function ?
4. What do you mean by effectiveness ?
5. What factors have to be kept in mind while planning for MIS ?
6. How high speed computers have changed the functioning of MIS ?
7. What is a Flow Chart ?
8. What is programmed decision-making ?
9. Is MIS enough to make effective decisions ?
10. What do you mean by information retrieval ?

### Section B

**Note :** Attempt all the questions.

11. Discuss the concept and nature of MIS ? Can organisations service without a functioning MIS ?

*Or*

What are different human resource management functions ? How MIS provides information required for HR related decisions ? **12**

12. Define and distinguish between effectiveness and efficiency. In context of MIS, what is more important ? How they are balanced in an MIS ?

*Or*

How MIS helps in decision-making process ? **12**

13. How MIS is planned and developed ? What factors need to be considered while developing MIS ?

*Or*

What parameters can be used to evaluate the performance of MIS ? Should an outside agency be wired to evaluate MIS performance ? **11**