

Roll No.

Exam Code : J-19

Subject Code—0224

M.B.A. EXAMINATION

(Batch 2009 to 2017)

(Third Semester)

MANAGEMENT OF INDUSTRIAL
RELATIONS

OBH-311

Time : 3 Hours

Maximum Marks : 70

Section A

Note : Attempt any *Seven* questions. **7×5=35**

1. Explain briefly various factors affecting industrial relations.
2. Explain the objectives of markets participation in management.

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P.T.O.

3. What are the objectives of quality management ?
4. Distinguish between positive and negative discipline.
5. Explain the significance of industrial relations.
6. What are the various forms of Grievances ?
7. What are the functions of trade unions ?
8. Explain the significance of technological change.
9. Explain the concept of gain sharing.
10. What are the objectives of quality circles ?

Section B

Note : Attempt all the questions.

11. Discuss the legal framework of industrial relations in India.

Or

How will you empower employee in the organisations ? **12**

12. What are the various perspectives to industrial relations ?

Or

What are the causes of Grievances ? Suggest suitable methods to overcome grievances in an organisation. **12**

13. What are the merits and demerits of various forms of markets participation in management.

Or

Discuss the effect of emerging socio-economic scenario on industrial relations in India. **11**