

Roll No. ....

Exam Code : D-18

Subject Code—0250

**M.B.A. EXAMINATION**

(Batch 2018 Onwards)

(Third Semester)

MANAGEMENT OF INDUSTRIAL  
RELATIONS

OBH-311

*Time : 3 Hours*

*Maximum Marks : 70*

**Note :** Attempt *Five* questions in all. Q. No. **1** is compulsory. Attempt *one* question from each Unit.

1. (a) Define Industrial Relations.
- (b) Define Trade Unions.
- (c) Define Collective Bargaining.
- (d) What is Participative Management ?

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- (e) What is Discipline ?
- (f) Define Arbitration.
- (g) Explain Industrial Relations and HRD.

### **Unit I**

- 2. Explain the concept of industrial relations and discuss in detail the role of various participants in industrial relations.
- 3. Why do workers organize trade unions ? Point out major obstacles in the growth of strong trade unions in any company.

### **Unit II**

- 4. Explain the role and limitations of collective Bargaining in Indian Industries. How do you get over the limitations ?
- 5. Why should organizations have formal grievance procedure in India ? Discuss the features of a grievance procedure.

### **Unit III**

- 6. Define Industrial Dispute. Explain in detail the machinery for resolving industrial disputes available under statutory provisions.
- 7. How industrial disputes are referred to adjudication ?

### **Unit IV**

- 8. Write a detailed note on industrial relations and technological changes.
- 9. Write a detailed note on industrial relations and legal frame work.