

Roll No. ....

Exam Code : D-18

Subject Code—0253

**M.B.A. EXAMINATION**

(Batch 2018 Onwards)

(Third Semester)

ORGANISATIONAL EFFECTIVENESS AND  
CHANGE

OBH-314

*Time : 3 Hours*

*Maximum Marks : 70*

**Note :** Attempt *Five* questions in all, selecting at least *one* question from each Unit. Q. No. **1** is compulsory.

1. (a) Define Organisational Effectiveness.
- (b) Define Learning.
- (c) Define Creativity.
- (d) Define Corporate Governance.
- (e) Define Organisational Climate.
- (f) Define Collaboration.
- (g) Define Politics.

**2×7=14**

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### **Unit I**

2. What are the goals and objectives of organisational change ? How does organisational change differ from organisational development ? **14**
3. Explain in detail skills of change agents. **14**

### **Unit II**

4. Explain the detail process of empowerment in the organisation. **14**
5. Explain the various types of power. What are the sources of power in the organisations ? **14**

### **Unit III**

6. What are the sources of conflict in the organisation ? How will you reduce conflict in the organisation ? **14**
7. Define group cohesiveness. What are the factors affecting cohesiveness in the organisation ? **14**

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### **Unit IV**

8. Define gender bias. What are the causes of gender difference in the organisation ? **14**
9. What is the importance of business ethics ? Explain the effect of unethical practices on business. **14**

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**3**

**1,200**