

Roll No. ....

Exam Code : J-19

Subject Code—0707

**P.G. Diploma in Industrial Safety**

**Management EXAMINATION**

(Batch 2009 to 2017)

COMPUTER APPLICATIONS IN SAFETY  
MANAGEMENT

PGDISM-07

*Time : 3 Hours*

*Maximum Marks : 35*

**Section A**

**Note :** Attempt any *Seven* questions.      **7×3=21**

1. What are header and footer and what is their use ?
2. What is the use of hyperlinks ?
3. What is word art and clip art ?

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**P.T.O.**

4. Create a table and write queries for fetching data using logical operators.
5. What is the use of database in industries ?
6. What is animation and what is its use ?
7. What are forms and what is their use ?
8. Explain the prototypes for helpdesk systems.
9. Name the case tools for helpdesk analysis.
10. How can spreadsheets be enhanced ?

### Section B

**Note :** Attempt all the questions.

11. What is meant by system development life-cycle ? Explain its different phases.

*Or*

Explain the methodologies for analysis design and development of helpdesk system. **5**

12. What is Database ? Explain the different DBMS models.

*Or*

How can presentations be enhanced ? How can text and graphics be inserted in presentations ? **5**

13. What are Macros ? How are macros created in spreadsheets ?

*Or*

What is mail merge ? How is it applied ? **4**