

Roll No.

Exam Code : J-19

Subject Code—0324

M.B.A. EXAMINATION

(Batch 2018 Onwards for Lateral Entry)

(Fourth Semester)

ENTERPRISE RESOURCE PLANNING

ITM-420

Time : 3 Hours

Maximum Marks : 70

Note : Attempt *Five* questions in all, selecting *one* question from each Unit. Q. No. **1** is compulsory. All questions carry equal marks.

1. Write short notes on the following : **2×7=14**

- (a) Evolution of ERP
- (b) Involvement of users in ERP implementation
- (c) CAD/CAM
- (d) Plant operations management in ERP plant maintenance module.

- (e) Problems in implementation of ERP packages
- (f) Executive Information System
- (g) Quality planning in ERP quality module.

Unit I

- 2. What are the advantages and pitfalls of ERP ?
14
- 3. Explain key important features and advantages of data warehousing and data mining. 14

Unit II

- 4. What are the objectives of material requirement planning ? How does material requirement planning work ? 14
- 5. What do you mean by distribution requirement planning ? How does it work ? 14

Unit III

- 6. Give an introduction to ERP modules in finance. 14
- 7. “ERP modules are equipped with emerging technologies and helped the management to meet the challenges to material management.” Elaborate the statement. 14

Unit IV

- 8. Enlist the important success factors and guidelines for ERP implementation. 14
- 9. “ERP implementation life-cycle is the process of implementation of the enterprise resource planning in any organisation.” Elaborate the statement and explain the various stages of ERP life-cycle. 14