

Roll No.

Exam Code : J-19

Subject Code—0921

**P. G. Diploma in Human Resource
Management EXAMINATION**

(For Batch 2018 Onwards)

MANAGEMENT OF INDUSTRIAL
RELATIONS

PGDHRM-103

Time : 3 Hours

Maximum Marks : 70

Note : Attempt *Five* questions in all, selecting at least *one* question from each Unit. Q. No. **1** is compulsory. All questions carry equal marks.

1. Write short notes on the following :

- (a) Industrial democracy
- (b) Objectives of IR
- (c) ILO

- (d) Trade Union
- (e) Tripartite bodies
- (f) Code of discipline
- (g) Participative management.

Unit I

2. Define the concept Industrial Relations. Explain its scope and objectives for maintaining healthier environment in the organization.
3. Discuss the role of State in maintaining industrial relations in an organization. Defend your answer with suitable examples.

Unit II

4. Discuss the process of collective bargaining. What are its prerequisites to settle the disputes in an organization ? Discuss.
5. What is participative management ? Explain its objectives and significance to organizational peace.

Unit III

6. Explain the non-statutory provisions to settle the dispute in an organization. Why and how do consider them better from statutory provisions ? Discuss.
7. Write a detailed note on role of IR in maintaining harmony and discipline in the organization.

Unit IV

8. Discuss the impact of technological change on organizational industrial relations. Explain with examples.
9. Compare and contrast the industrial relation systems in India and USA keeping in mind of their legal framework.